# 2024 Library Report





### **MAJOR PROJECTS 2024-2025**

- New Library Makerspace
- Faculty/Staff Author Reception
- > Additional website content for special collections

Ask Us 24/7 Virtual Reference 135 Questions Asked & 627 Answered (total 762)

## **Library Instruction**

➢ 52 classes impacting 983 students

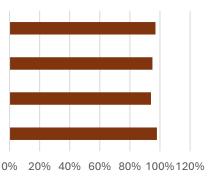
#### Library Instruction Outcomes

I am more aware of library resources and services

I intend to apply what I learned

l feel more confident about completing assignments

I learned something new that will help me succeed in my classes

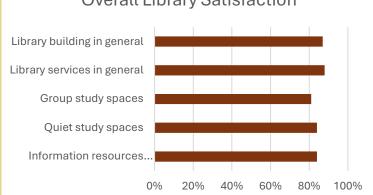


# Ask Us 24/7 Virtual Reference Quality Statistics

Ask Us 24/7 Virtual Reference Questions answered by an SBU librarian rated Good or Excellent:

100%

### **Overall Library Satisfaction: Students**



# SURVEY RESULTS

The graphics on this page show selected information from recent library surveys.

The library regularly conducts surveys of faculty, staff, and students. The next faculty/staff survey will launch this fall.

Library instruction sessions include a survey at the end. 91% of the class participants complete the survey.

All virtual reference session participants receive a survey. Response rates tend to be low, but satisfaction is high among those who complete the questionnaire.

Further qualitative studies are or will be underway this year, including focus groups to learn more.

Further information on how the library closes the loop on results, as well as full details of our assessments, is available at <u>https://www.sbu.edu/</u> <u>library/assessment</u>

#### **Overall Library Satisfaction**