

First Name Last Name

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Professional Profile

Experience in information technology, programming and business-related applications. Possess excellent work ethic, customer service skills and the ability to work in team-oriented and independent environments.

Technical skills include:

- Java
- Python
- System Analysis
- Flash
- SQL
- Microsoft Office

Education

St. Bonaventure University – St. Bonaventure, NY

B.S., Computer Science, magna cum laude

May 20XX

University Honors Program • Cumulative GPA: 3.63/4.00

Relevant Coursework:

- Computer Organization
- Programming Methodologies
- Programming Languages
- Algorithms & Data Structure
- Software Engineering
- Network Security

Related Experience

Information Technology Department, St. Bonaventure University – St. Bonaventure, NY

Student Helpdesk

October 20XX – present

- Provide technology assistance to over 3,000 students operating on a university network
- Troubleshoot software, hardware and network problems and provide solutions
- Prepare and install upgrades on computer and classroom technology across campus
- Operate instructional technology including audio and video delivery systems

Computer Information Systems Capstone, St. Bonaventure University – St. Bonaventure, NY

Senior Software Project

January 20XX – May 20XX

- Worked as part of a three-person research and implementation team at BioWare Inc., in Niagara Falls, NY
- Researched and worked with open source firmware, RADIUS protocol and other security measures to implement a WLAN for employees and visitors of the plant

Business Management Research, St. Bonaventure University, St. Bonaventure, NY

Human Resources Project Analyst

January 20XX – May 20XX

- Researched and developed real-world staffing solutions for a management course
- Created a restructuring resolution for the HR department of a Canadian company
- Worked as part of a six-person research team; prepared and delivered findings to corporate representatives

Employment

Wegman's Food Market – Hornell, NY

Customer Associate

seasonal, September 20XX – September 20XX

- Provided quality assistance to patrons of a high-volume, fast-paced supermarket
- Processed daily cash and credit sales and balanced cash registers

Activities/Honors

Recipient, St. Bonaventure University Trustees Scholarship

Recipient, Kraft Foods Inc. Scholarship

Participant, Intramural Basketball

Volunteer, Springville Humane Society